

Indoor Masking in Dental Practice Public Spaces



Medium level:

Printable Sign:

- [Waiting area MEDIUM level sign \(PDF\)](#)
- [For hallways or areas outside the waiting room where masks need to be worn \(PDF\)](#)

Text message:

Consider adding the following to appointment reminder text messages:

Because our CDC COVID-19 Community Level is MEDIUM, masks are encouraged in our waiting area if you or a loved one is at high risk for severe illness. Dental team masking and other strict COVID-19 safety protocols will continue to be followed during all exams and procedures.

Phone script:

Consider adding the following information when you or your team is speaking with patients about upcoming appointments:

Because our CDC COVID-19 Community Level is MEDIUM, masks are welcome but not required in our waiting area per CDC public indoor guidance. We do encourage you to wear one if you or a loved one is at risk for severe illness, in accordance with the CDC guidelines. Our dental team will continue wearing masks and following strict COVID-19 safety protocols during all exams and procedures because your health and safety are our top priorities.

Email:

Consider adding the following language to emails sent from your practice:

As we continue to adapt to the changing nature of COVID-19, our office continues to monitor the COVID-19 Community Level as part of CDC public indoor guidance. Currently, our level is MEDIUM, which means masks are welcome but not required in our waiting area. If you or a loved one are at severe risk for illness from COVID-19, we encourage you to wear a mask in all public indoor areas, including ours, per CDC guidelines. We frequently monitor our local levels and will require indoor masking in our waiting area if our local level is upgraded to HIGH.

One thing that will not change at your upcoming visit is our practice's adherence to strict COVID-19 safety protocols during your exam or procedure. Your health and safety are our top priorities, and the dental team will continue wearing all proper personal protective equipment (including masks), following enhanced cleaning protocols, and more.

Please let us know if you have any questions before or at your visit. We look forward to seeing you!